



## Gold v Platinum member

The summary table below sets out the differences between a Gold member and a Platinum member.

## Summary Comparison Table

Benefit	Gold	Platinum
<b>Systems and software</b>		
Fully comprehensive cloud based tax credits software, with unlimited users	✓	✓
Integrated Job tracking Database with management reports	✓	✓
Compliance System – step by step guidance to compliance lifecycle	✓	✓
Full set of Standard Letters	✓	✓
System Templates (Fact Sheets, Flyers, Client forms etc)	✓	✓
Letter of Engagement – fully comprehensive and approved by CIOT	✓	✓
Updates to Systems, Templates, Letters etc emailed when available	✓	✓
Marketing Tax Credits to your clients - templates and systems	✓	✓
Copy of Tax Credits notes written by us for Lexis Nexis TolleyGuidance	x	✓
<b>Support</b>		
Online training videos	✓	✓
Access to an online forum	✓	✓
Bi-annual newsletters	✓	✓
Specialist Technical Helpline – legislative, operational, planning & software matters	x	✓
Assistance with value billing your Tax Credit planning work	x	✓
Priority booking for future webinars	x	✓
Priority updates on the interaction between Tax Credits and Universal Credit	x	✓
<b>Training courses</b>		
One hour telephone training session on use of software and systems	<b>£145</b>	✓
Discount on other course booking fees	<b>10%</b>	<b>15%</b>